



**STR Scheme Meeting**  
12 December 2006

**Chairman's Address to Shareholders**

Dear Shareholders,

Prior to the formal aspects of the meeting I would like to take this opportunity to outline the structure of the proposed merger with TCI, the rationale for it and what it means for your Company.

In July 2006, Service Stream Limited ("STR") and Total Communications Infrastructure Limited ("TCI") agreed to a merger of the two companies. STR Directors are strongly of the view that the Merger Proposal is an exciting opportunity for STR Shareholders. The positive market reaction to the Merger Proposal since the announcement is evidenced by the prevailing price of STR and TCI Shares, which have both significantly increased since the proposed merger was announced.

The Directors unanimously recommend that STR Shareholders vote in favour of the Scheme.

Each of the Directors considers the Scheme is in the best interests of all STR Shareholders and accordingly each of the Directors who hold STR Shares have voted in favour of the Scheme.

Both STR and TCI have achieved substantial growth over recent years.

STR has established itself as an important participant in the telecommunications industry, offering a diverse range of services including design, installation and maintenance of networks, recoverable works, technical labour service, customer administration services, logistic services and contact centre solutions.

TCI is a service provider to wireless communication carriers and was specifically created to integrate the communications industry with the construction industry.

The merger with TCI brings together two of Australia's leading technical services companies in the telecommunications sector and will generate significant benefits for customers, shareholders and staff. Post-merger there will be significant increases in liquidity, size and scale with an added focus for capital markets and broader investment community.

Under the Merger Proposal, you will receive 2 New TCI Shares for every 5 STR Shares you hold. As a result of the merger, STR shareholders will own approximately 50.5% of the Merged Group.

The Merged Group will be named "Service Stream Limited".

The Merged Group's Board of Directors will comprise a combination of key executives and independent members from both the STR and TCI Boards, including Patrick Flannigan (Managing Director CEO), Rod Stanton and Michael Doery (Executive Directors), Stephe Wilks, Adrian Field, Russell Small and Lyn Davies (Non Executive Directors), with Lyn Davies being appointed as Chairman.

As set out in the Scheme Booklet sent to shareholders, the Independent Expert, KPMG Corporate Finance has reviewed the Merger Proposal and concluded that, on balance, the Scheme is in the best interests of STR Shareholders.

STR Directors unanimously recommend that you vote to approve the Scheme. As previously advised, it is my intention to vote all undirected proxies in favour of the Scheme.

Following today's meeting there will be a Supreme Court hearing to approve the Scheme, currently scheduled for next Tuesday, 19<sup>th</sup> December 2006.

The key steps going forward are outlined on page 9 of the Scheme Booklet, with the implementation date of the merged group currently scheduled for Thursday, 4 January 2007.

This is an exciting time for the Company and its shareholders. The company is now positioned to achieve the growth that underpins Service Stream's strategy of developing into key infrastructure markets.

Thank you.

A handwritten signature in black ink, appearing to read 'John Llewellyn (Lyn) Davies', with a stylized flourish at the end.

**JOHN LLEWELLYN (Lyn) DAVIES**  
Chairman